



RAMPAGE
Upload Guide

Remote
Version 2.1

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Rampage Remote 2.1 File Submit

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Rampage Remote File Submit



Rampage Remote 2.x offers an interface for end-users to upload files directly onto a print shop's file-server, using a scalable and flexible approach that supports both basic file upload as well as auto-processing of uploaded files. These uploads fall into one of three categories:

1. General File Upload
2. Workflow Selection for a non-JDF job.
3. Auto-Processing for a JDF Imposition job

Browser System Requirements

There are some basic system requirements for Remote File Upload. Pay close attention to the memory and Java requirements.

Apple Macintosh OS X 10.4 or later

RAM: 512MB

Macintosh Runtime for Java 1.5.x or later

Internet Browser Applications supported:

- Firefox 2.0 or later
- Safari 2.x or later

Microsoft Windows

Windows NT / 2000 / XP / Vista

RAM: 512MB

Java Runtime Environment 1.5.x or later

Internet Browser Applications supported:

- Firefox 2.0 or later
- Internet Explorer 6.0 or later

General File Upload

General File upload allows an end-user to upload files into a preset directory on the Rampage Remote server. General Upload is available for any Remote Users who have been granted the permission by the Rampage Remote Administrator.

General File Upload (Step by Step)

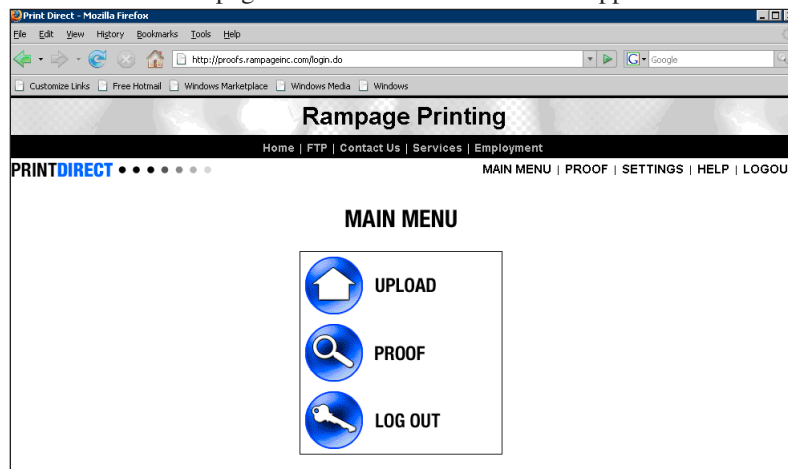
To begin a General Upload, log into Remote 2.x using an Upload enabled account.

1. Launch your web browser
2. Type the URL of the Rampage Remote Server. A web page similar to the one below will appear. This is the home page of the Rampage Remote Server.

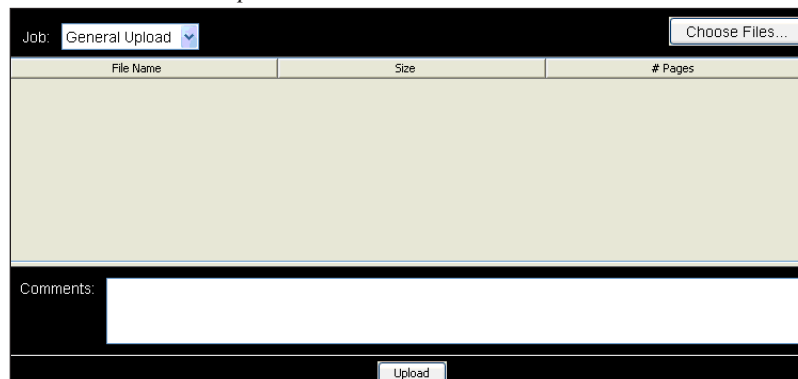
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3. Type in your Username and Password supplied by the Rampage Remote Administrator. Click the **Login** button to log you into the Rampage Remote Server.
4. The Rampage Remote Main Menu window appears.



5. If your User account has the permission to Upload files, there will be an Upload button in the Main Menu. Click **Upload** to show the *Upload Files* window.



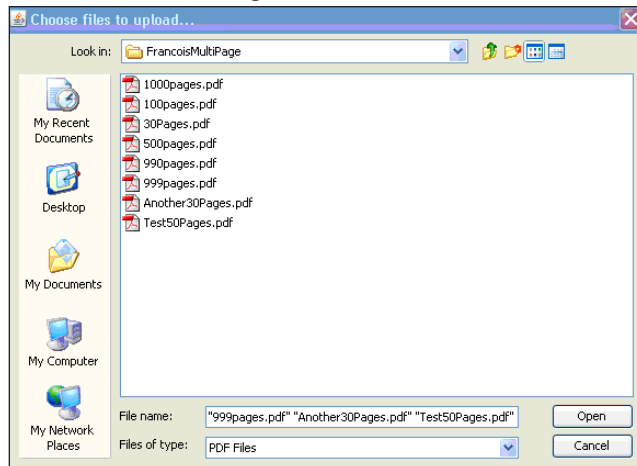
6. Make sure **General Upload** is selected in the *Job* pull-down menu.

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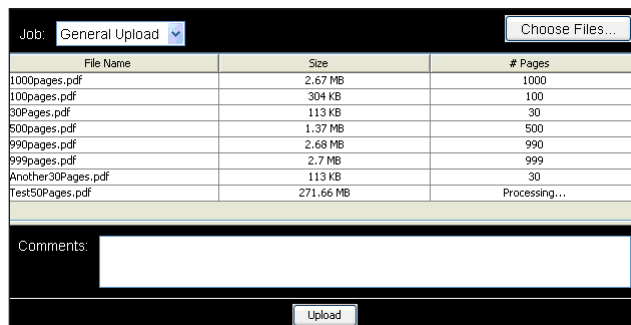
7. Files can be added to the *Upload Files* window in one of three ways:

- Files can be dragged from the Windows Explorer or Macintosh Finder directly onto the *Upload Files* window in your web browser. Multiple files can be dragged in all at once.
- Click the **Choose Files** button. Navigate to the file(s) to be uploaded, highlight the file(s) you want and click **Open**.
- With the cursor in the file list area, right click and select **Add Files**. Navigate to the file(s) to be uploaded, highlight the file(s) you want and click **Open**.

Important: Only PDF or archive formats like ZIP, HQX, etc. should be uploaded.



The selected or dragged files will now be added into the *Upload Files* window. PDF files will be processed to determine the number of pages. Depending on the size of the PDF file added, this could take some time.



8. To add additional files to be uploaded, just repeat step 7. New files will be sorted into the list alphabetically.

To remove files, highlight the file(s) you wish to remove, right click and select **Remove**. Files may also be removed by the delete key on the keyboard.

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9. Include any extra information in the *Comments* field. This text will be included in any e-mails sent to any users assigned to receive General Directory Notifications.

Job: General Upload Choose Files...

File Name	Size	# Pages
1000pages.pdf	2.67 MB	1000
100pages.pdf	304 KB	100
30Pages.pdf	113 KB	30
500pages.pdf	1.37 MB	500
990pages.pdf	2.68 MB	990
999pages.pdf	2.7 MB	999
Another30Pages.pdf	113 KB	30
Test50Pages.pdf	271.66 MB	50

Comments: Please Print my files as soon as you can. Simulate any spot colors.

10. Click **Upload** to begin to the file transfer.

Important: Do not click **Upload** until all PDF files have finished processing in the *# Pages* column.

Progress: 7.81 MB of 281.7 MB
Upload speed: 1281 KB/sec
Time remaining: 3 minutes, 39 seconds

Progress bar: [-----]

Navigating off this page will cause your upload to fail

A progress bar will display the status of your upload. Clicking **Cancel** will terminate the upload process.

11. Once the file(s) has been uploaded, the following window should appear:

Rampage Printing
DND Applet | Rampage Systems

PRINTDIRECT ●●●●●●●● MAIN MENU | UPLOAD | PROOF | HELP | LOGOUT

Upload Successful For Job: General Upload

Your upload was a success. Thank you for submitting your files. Please choose an option from the menu above, or [click here to return to the main menu.](#)

File Name
1000pages.pdf
100pages.pdf
30Pages.pdf
500pages.pdf
990pages.pdf
999pages.pdf
Another30Pages.pdf
Test50Pages.pdf

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If Notifications were requested, they will now be sent out to qualifying users.

Workflow Selection for a Non-JDF Job

If the login user has the *Upload: Auto-Process with Workflow Selection* or the *Upload: Auto-Process with Page/Folio/Workflow Selection* permission checked in their Upload Options, they will be presented with a Workflow Selection pull-down when uploading into a Non-JDF Job. The Workflow Selection pull-down looks something like this:

The screenshot shows a web interface for uploading files to a job named 'b21Job'. A table lists several PDF files with their names, sizes, and page counts. A dropdown menu is open over the 'Workflow' column, showing options: 'ImpoRipSpot', 'Rip2KDirect', and 'PDF Transparency'. The 'Workflow' column header is 'CHOOSE ONE --'. Below the table is a 'Comments:' text area and an 'Upload' button.

File Name	Size	# Pages	Workflow
1000pages.pdf	2.67 MB	1000	CHOOSE ONE --
100pages.pdf	304 KB	100	ImpoRipSpot
30Pages.pdf	113 KB	30	Rip2KDirect
500pages.pdf	1.37 MB	500	PDF Transparency
990pages.pdf	2.68 MB	990	
999pages.pdf	2.7 MB	999	

This pull-down shows any Workflows available within a Non-JDF Job. Any file uploaded with a Workflow selected will be registered into Rampage and processed with the associated Workflow.

Only files which end with the .PDF extension qualify for Workflow selection. All other file types are automatically set to Upload and Hold, meaning the files will be uploaded to a print shop but not registered into Rampage.

If the login user has the *Upload: Auto-Process with Page/Folio/Workflow Selection* permission checked in their Upload Options they have the ability to choose a page-range for the Uploaded file. For example, entering in 2-4 will only register pages 2, 3 and 4 from an uploaded PDF file.

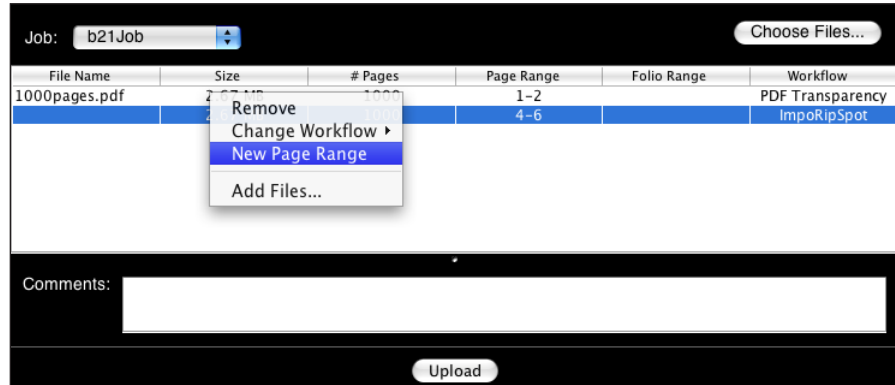
The screenshot shows the same web interface as above, but with a 'Page Range' field added to the table. The 'Page Range' for '1000pages.pdf' is set to '1-71'. The 'Workflow' for this file is 'PDF Transparency'. The 'Comments:' text area and 'Upload' button are also visible.

File Name	Size	# Pages	Page Range	Folio Range	Workflow
1000pages.pdf	2.67 MB	1000	1-71		PDF Transparency

Note: Selecting a page range only limits the pages registered into Rampage. The entire PDF document is still uploaded.

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If you require more than one page range, highlight your page and right-click. A contextual menu will appear, with the option of *New Page Range*. This will add a second page range field to the interface, allowing you to enter in a second page range for the same PDF file.



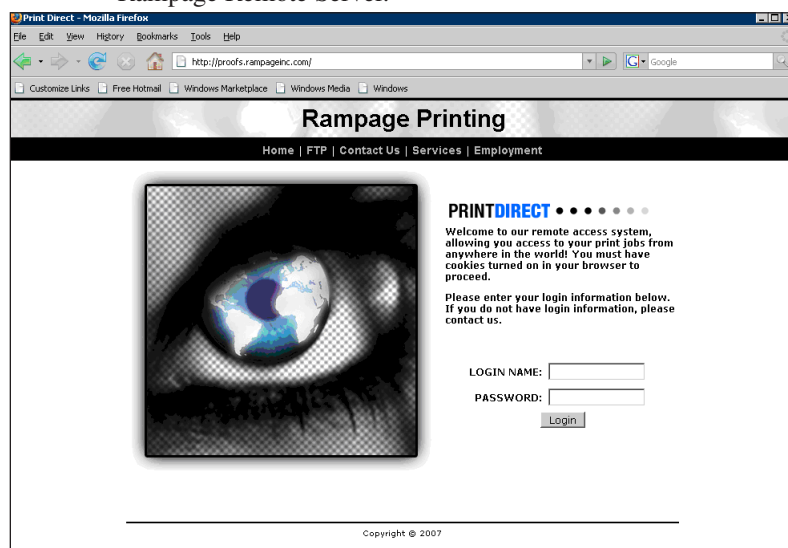
Folio selection is visible, but not accessible for a Non-JDF job. Folio selection only applies to a JDF Job, which will be covered later in this document.

Uploading with Workflow Selection

Workflow Selection is available for any Remote Users who have been granted the permission by the Rampage Remote Administrator.

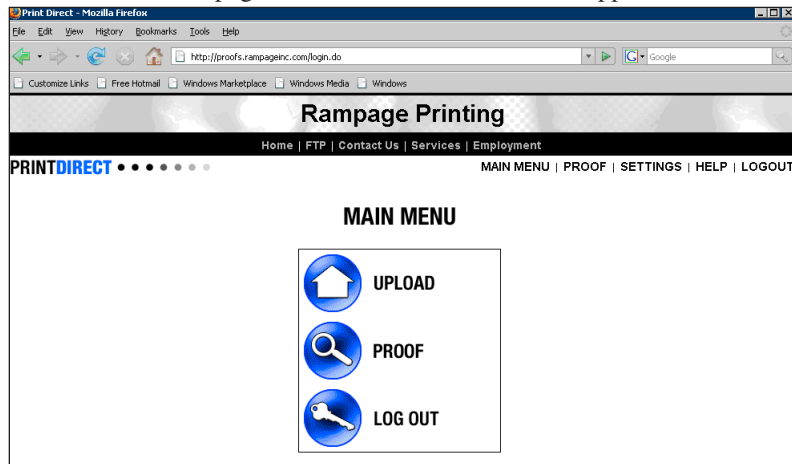
To begin a Workflow Selection Upload, log into Remote 2.x using an Upload enabled account.

1. Launch your web browser
2. Type the URL of the Rampage Remote Server. A web page similar to the one below will appear. This is the home page of the Rampage Remote Server.

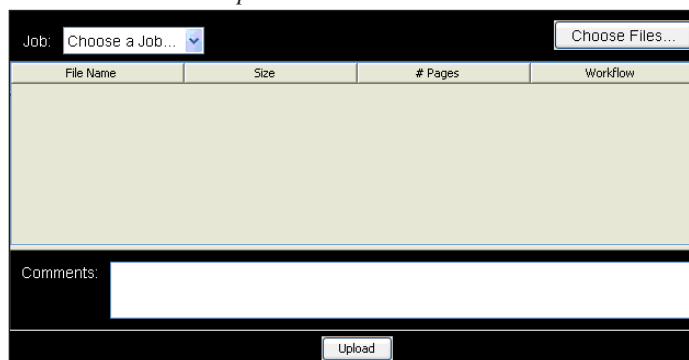


3. Type in your Username and Password supplied by the Rampage Remote Administrator. Click the **Login** button to log you into the Rampage Remote Server.

4. The Rampage Remote Main Menu window appears.



5. If your User account has the permission to Upload files, there will be an Upload button in the Main Menu. Click **Upload** to show the *Upload Files* window.



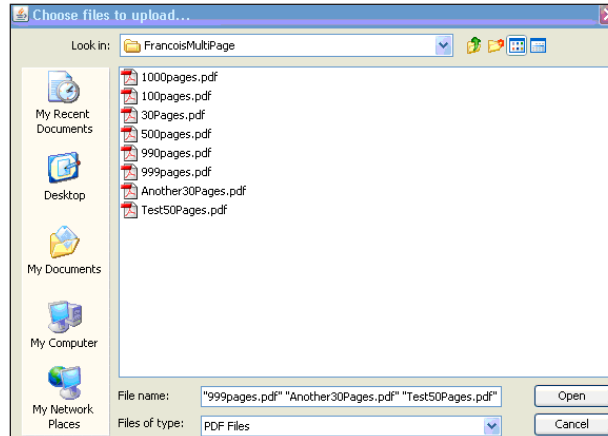
6. Select your job from the *Job* pull-down. For the purposes of this section of the documentation you should select an actual Job, not General Upload.

7. Files can be added to the *Upload Files* window in one of three ways:

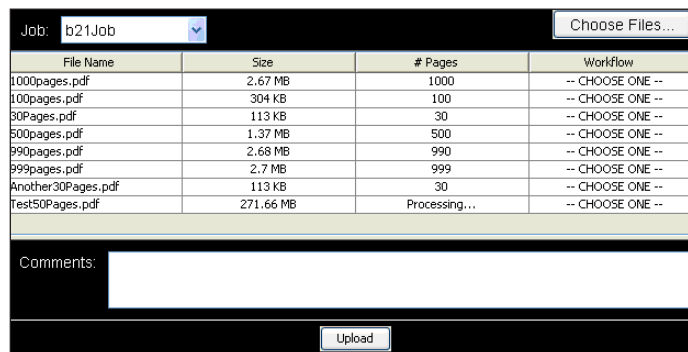
- Files can be dragged from the Windows Explorer or Macintosh Finder directly onto the *Upload Files* window in your web browser. Multiple files can be dragged in all at once.
- Click the **Choose Files** button. Navigate to the file(s) to be uploaded, highlight the file(s) you want and click **Open**.
- With the cursor in the file list area, right click or ctrl-click and select **Add Files**. Navigate to the file(s) to be uploaded, highlight the file(s) you want and click **Open**.

Important: Only PDF or archive formats like ZIP, HQX, etc. should be uploaded. PDF files can be used with a Workflow, all other file formats will be set to *Upload and Hold*.

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The selected or dragged files will now be added into the *Upload Files* window. PDF files will be processed to determine the number of pages. Depending on the size of the PDF file added, this could take some time.

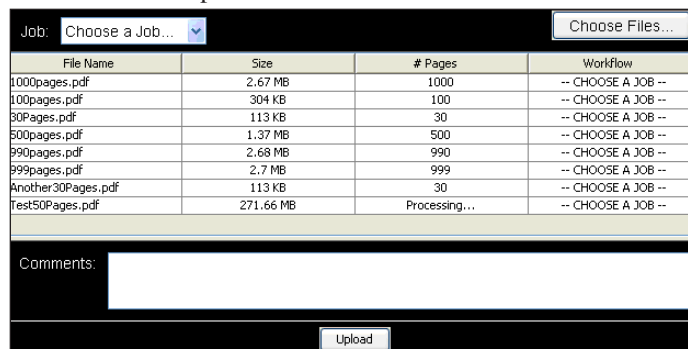


- To add additional files to be uploaded, just repeat step 7. New files will be sorted into the list alphabetically.

To remove files, highlight the file(s) you wish to remove, right click or ctrl-click and select **Remove**. Files may also be removed by the delete key on the keyboard.

- Every file added to the *Upload Files* window must be assigned a Workflow. The assigned Workflow will tell the Rampage System how to process your uploaded pages.

Next to every file added into the Upload Files window is a Workflow column. By default the Workflow column will display *--CHOOSE ONE--* until you select a workflow. If the column says *--CHOOSE A JOB--* then you haven't yet selected a Job in the Job pull-down.



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Clicking on "--Choose One--" will show the Workflow selection pull-down menu. Select one from the list.

The screenshot shows the Rampage Remote File Submit interface. At the top, there is a 'Job:' dropdown menu set to 'b21Job' and a 'Choose Files...' button. Below this is a table with four columns: 'File Name', 'Size', '# Pages', and 'Workflow'. The table contains five rows of data. A dropdown menu is open over the 'Workflow' column, showing a list of workflow options: '-- CHOOSE ONE --', 'ImpoRipSpot', 'Rip2KDirect', and 'PDF Transparency'. Below the table is a 'Comments:' text area and an 'Upload' button.

File Name	Size	# Pages	Workflow
1000pages.pdf	2.67 MB	1000	-- CHOOSE ONE --
100pages.pdf	304 KB	100	-- CHOOSE ONE --
30Pages.pdf	113 KB	30	-- CHOOSE ONE --
500pages.pdf	1.37 MB	500	-- CHOOSE ONE --
990pages.pdf	2.68 MB	990	-- CHOOSE ONE --

The selected Workflow will be automatically applied to all pages that are currently unassigned.

The screenshot shows the Rampage Remote File Submit interface. The 'Job:' dropdown menu is set to 'b21Job' and the 'Choose Files...' button is visible. The table now has six rows of data, and the 'Workflow' column for all rows is set to 'Rip2KDirect'. Below the table is a 'Comments:' text area and an 'Upload' button.

File Name	Size	# Pages	Workflow
1000pages.pdf	2.67 MB	1000	Rip2KDirect
100pages.pdf	304 KB	100	Rip2KDirect
30Pages.pdf	113 KB	30	Rip2KDirect
500pages.pdf	1.37 MB	500	Rip2KDirect
990pages.pdf	2.68 MB	990	Rip2KDirect
999pages.pdf	2.7 MB	999	Rip2KDirect
Another30Pages.pdf	113 KB	50	Rip2KDirect

If you want to change the Workflow for multiple pages, highlight as many pages as you need and then right-click or ctrl-click. A menu will appear with a *Change Workflow* sub-menu.

The screenshot shows the Rampage Remote File Submit interface. The 'Job:' dropdown menu is set to 'b21Job' and the 'Choose Files...' button is visible. The table has six rows of data. The first three rows are highlighted. A context menu is open over the highlighted rows, showing options: 'Remove', 'Change Workflow', 'Add Files...', 'ImpoRipSpot', 'Rip2KDirect', and 'PDF Transparency'. Below the table is a 'Comments:' text area and an 'Upload' button.

File Name	Size	# Pages	Workflow
1000pages.pdf	2.67 MB	1000	Rip2KDirect
100pages.pdf	304 KB	100	Rip2KDirect
30Pages.pdf	113 KB	30	Rip2KDirect
500pages.pdf	1.37 MB	500	Rip2KDirect
990pages.pdf	2.68 MB	990	Rip2KDirect
999pages.pdf	2.7 MB	999	Rip2KDirect
Another30Pages.pdf	113 KB	50	Rip2KDirect

The selected Workflow will then be applied to all highlighted pages.

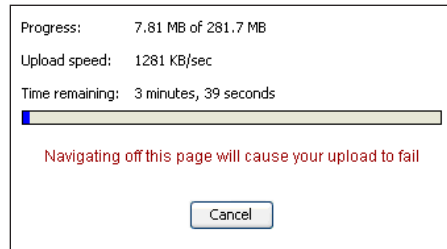
The screenshot shows the Rampage Remote File Submit interface. The 'Job:' dropdown menu is set to 'b21Job' and the 'Choose Files...' button is visible. The table has six rows of data. The first three rows are highlighted, and their 'Workflow' column is now set to 'PDF Transparency'. Below the table is a 'Comments:' text area and an 'Upload' button.

File Name	Size	# Pages	Workflow
1000pages.pdf	2.67 MB	1000	Rip2KDirect
100pages.pdf	304 KB	100	Rip2KDirect
30Pages.pdf	113 KB	30	PDF Transparency
500pages.pdf	1.37 MB	500	PDF Transparency
990pages.pdf	2.68 MB	990	PDF Transparency
999pages.pdf	2.7 MB	999	Rip2KDirect
Another30Pages.pdf	113 KB	50	Rip2KDirect

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10. Include any extra information in the *Comments* field. This text will be included in any e-mails sent to users assigned to this job and set to receive File Uploaded notifications.
11. Click **Upload** to begin to the file transfer.

Important: Do not click **Upload** until all PDF files have finished processing in the # Pages column.



A progress bar will display the status of your upload. Clicking **Cancel** will terminate the upload process.

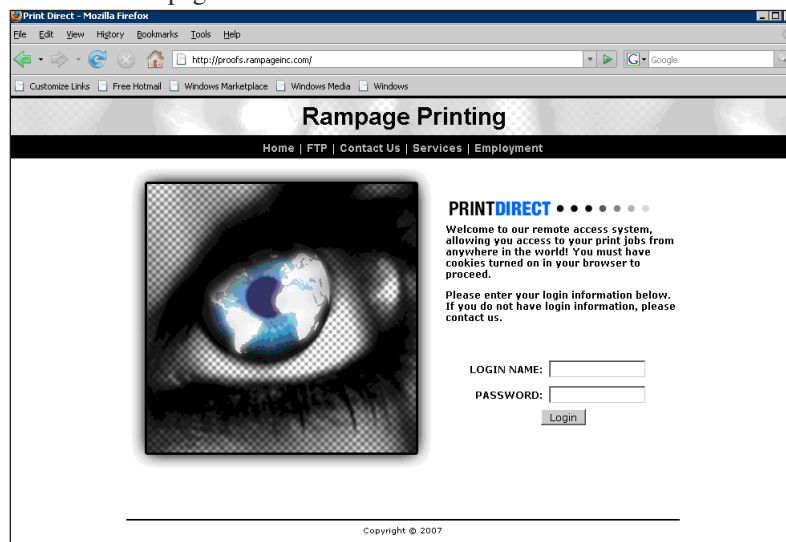
When the Upload is complete you will receive either an Upload Successful or Upload Failed screen. Should the upload fail, any associated errors will be displayed in your browser

When all your settings are to your satisfaction, Click the Upload Button to upload your files to the Rampage Remote Server. When the Upload is complete you will receive either an Upload Successful or Upload Failed screen. Should the upload fail, any associated errors will be displayed in your browser window.

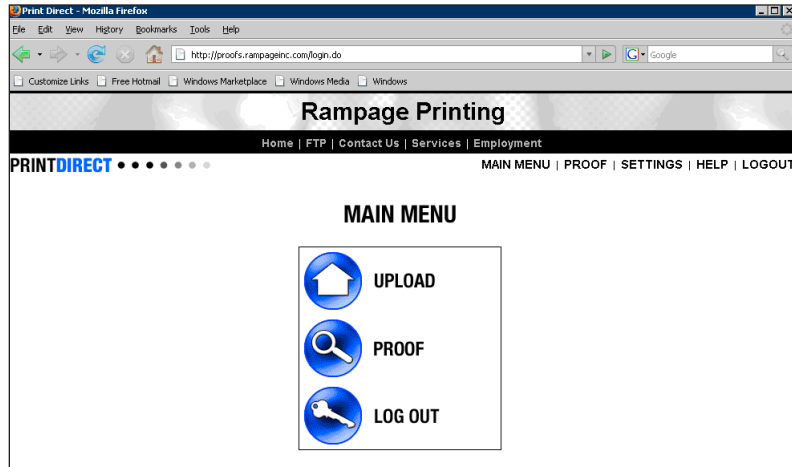
If Notifications were requested, they will now be sent out to qualifying users.

Uploading into a JDF Job (Auto Process)

1. Launch your web browser
2. Type the URL of the Rampage Remote Server. A web page similar to the one below will appear. This is the home page of the Rampage Remote Server.



3. Type in your Username and Password set up by the Rampage Remote Administrator. Click the **Login** button to log you into the Rampage Remote Server.
4. The Rampage Remote Main Menu window appears.



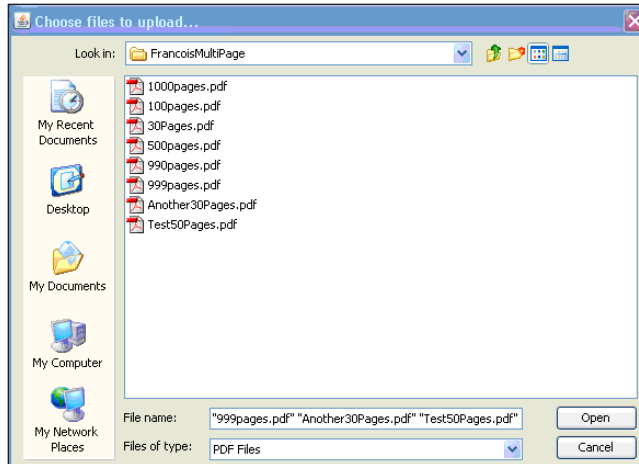
5. If your User has the privilege to Upload files, there will be an Upload button in the Main Menu.
6. Click **Upload** to show the *Upload Files* window.
7. Select your job from the *Job* pull-down. Once a job is selected, the number of pages available to that job will be displayed to the right of the *Job* pull-down. This indicates that the selected job is a JDF or Auto-Process job, and tells the end-user the maximum number of folio slots available within the JDF Imposition.



8. Add your files into the *Upload Files* window. Files can be added in one of three ways:
 - Files can be dragged from the Windows Explorer or Macintosh Finder directly onto the *Upload Files* window in your web browser. Multiple files can be dragged in all at once.
 - Click the **Choose Files** button. Navigate to the file(s) to be uploaded, highlight the file(s) you want and click **Open**.
 - With the cursor in the file list area, right click or ctrl-click and select **Add Files**. Navigate to the file(s) to be uploaded, highlight the file(s) you want and click **Open**.

Important: Only PDF or archive formats like ZIP, HQX, etc. should be uploaded. PDF files can be selected for Auto Process. All other file types will be set to *Upload and Hold*.

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The selected files will now be added into the *Upload Files* window. PDF files will be processed to determine the number of pages. Depending on the size of the PDF file added, this could take some time.



Files which end with the .PDF extension qualify for Auto-Process. All other file types are limited to *Upload and Hold*.



9. To add additional files to the *Upload Files* window, repeat step 8. New files will be sorted into the list alphabetically.

To remove files, highlight the file(s) you wish to remove, right click or ctrl-click and select **Remove**. Files may also be removed by the delete key on the keyboard.

10. (Optional) Select your Page Range and Folio Range.

If the login user has *Auto-Process with Workflow Selection* set in the Upload Options, then the Page Range and Folio columns will not be available for editing. All pages of input files will be uploaded, and the folio values will be inherited from the file-names. See the section on Auto-Process Job Conflicts for more information.

Rampage Remote File Submit

If the login user has the *Upload: Auto-Process with Page/Folio/Workflow Selection* permission checked in their Upload Options they have the ability to choose a page-range and/or a folio range for the Uploaded file. For example, entering in 2-4 will only register pages 2, 3 and 4 from an uploaded PDF file.

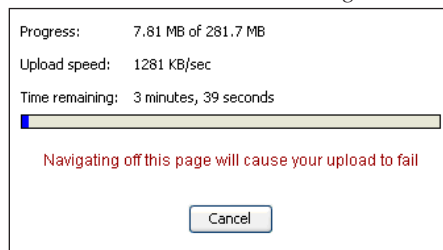
If you require more than one page range, highlight your page and right-click or ctrl-click. A contextual menu will appear, with the option of *New Page Range*. This will add a second page range row to the interface, allowing you to enter in a second page range for the same PDF file.



Folio selection allows the login user to choose where registered pages will be slotted into the imposition page map. For example, if you entered in 2-4 in the page-range column by default the folio column will be set to 2-4. Entering 4-6 into the folio column would register the three extracted pages into slots 4, 5 and 6 of the Imposition.

11. When all your settings are to your satisfaction, Click the Upload Button to upload your files to the Rampage Remote Server.

Important: Do not click **Upload** until all PDF files have finished processing in the *# Pages* column.



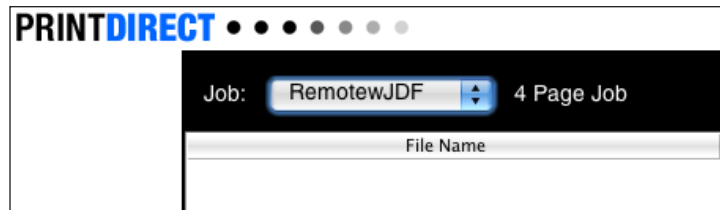
A progress bar will display the status of your upload. Clicking **Cancel** will terminate the upload process.

When the Upload is complete you will receive either an Upload Successful or Upload Failed screen. Should the Upload Fail, any associated errors will be displayed in your browser window.

If Notifications were requested, they will now be sent out to qualifying users.

Auto-Process Job (JDF Jobs) Conflicts

If a job has been preset with a JDF Production Plan, the end-user is limited to Auto-Process within the Workflow selection pull-down. Auto-Process jobs always list the number of available pages in the JDF imposition next to Job pull-down in the Upload Window.



With an Auto-Process job there are three criteria which must be met for uploaded pages:

Criteria 1) The Upload applet must be able to determine a folio slot value for each file.

When using single page files, the system must be able to determine a folio slot value from the filename. By default the system uses the last three digits of a filename to determine this folio value (that behavior can be changed in the Edit Remote Options window on a job by job basis.) For example, a single page file named Page003, will have an extracted folio value of 3. In the case of multi-page PDF these slot values are assumed to be the page-numbers (Page 1 goes to Slot 1, Page 2 goes to slot 2, etc.)

If the selected file has no numbers in the filename the folio value will be assumed as 1.

If the users login has page/folio selection enabled the extracted value can be edited and overridden using the folio column.

If the user's login does not have page/folio editing then the system's extracted value must be honored. Rampage recommends using either single pages that are clearly named and numbered or a multi-page PDF file that matches the number of pages in the JDF Job.

Criteria 2) Each file in the upload window must have a unique folio slot value.

For example, a single file named "Page 2.pdf" cannot co-exist with a file named "File 2.pdf". If both are in the Upload Window at the same time, and both have the extracted folio set to 2, the user will be blocked from completing an upload.

Criteria 3) No file's folio slot value can exceed the number of pages in the Job.

If the job is limited to four pages, you cannot upload a five page PDF. Likewise you cannot upload a file called "Page 005.pdf" as it falls outside the folio range (limited to 1-4).

If the user's login has page/folio selection enabled the page-range or folio can be adjusted to fit within the job's page limit.

If the user's login does not have page/folio editing then the file which exceeds the number of pages must be removed from the Upload Window.

Resuming an Interrupted Upload

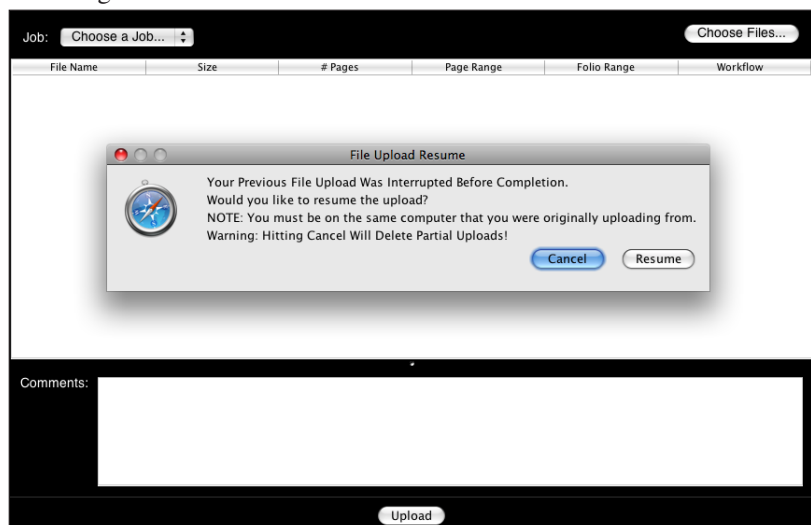
Under some conditions the connection between your browser and the Rampage Remote Server may be disrupted before the upload of files can be completed. Common causes of a disruption would include a computer crash, a browser crash or an internet outage. The Rampage Remote server is capable of resuming an interrupted upload under these conditions.

Note: A manually cancelled upload is not the same as an interrupted upload. Cancelled uploads do not qualify for resume.

Should the browser connection to the Rampage Remote Server be disrupted, wait until your network connection to the Server is restored and then login to the server again. Make sure the following conditions are all true:

- You are resuming the upload from the same computer you were uploading from when the network connection was disrupted.
- You are logged in to Rampage Remote using the same login account. Most end-users will only have one login account to the Rampage Remote Server.
- If the file being uploaded was located on a network volume rather than a local drive, that network volume needs to be remounted on your computer before attempting to resume the upload.

Upon clicking the Upload button, you will be presented with the following dialogue:



Clicking **Resume** will attempt to pick up the previous upload from the point it was interrupted. For example, if your connection was disrupted after 24MB uploaded, the browser should begin uploading again at 24MB.

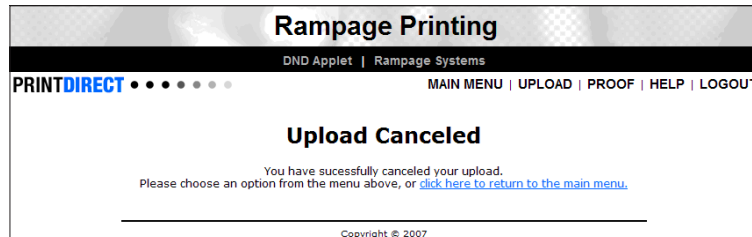
Clicking **Cancel** deletes the partially uploaded files from the Rampage Remote Server. Any cancelled uploads will have to be re-uploaded at a later time.

Please note that this Resume feature is only available when using the Drag and Drop version of File Upload. It is not available when using the HTML version of File Upload.

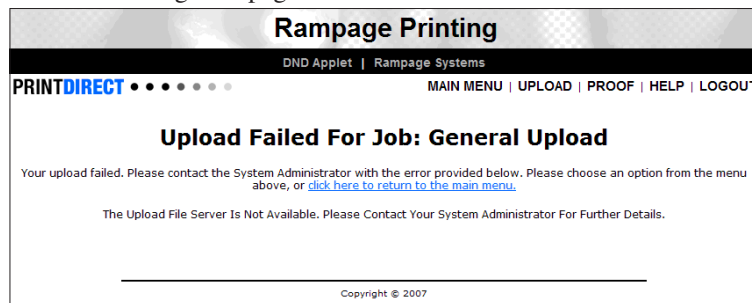
Troubleshooting

Upload Problems

Under some conditions your upload may report a problem. For example, if you cancel the upload before it has completed you will be taken to this web-page:



If your upload should fail for reasons other than cancellation you will be taken to the following web-page:



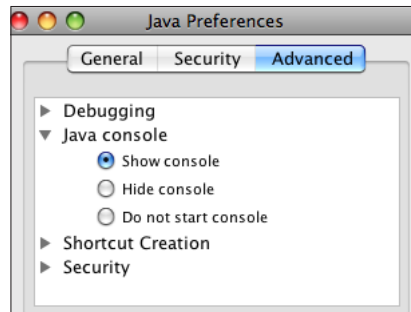
This page will contain some basic information about the source of the Upload Failure. Contact the **Rampage Remote Administrator** to inform him/her of the problem.

For example, in the previous screenshot the file server that contained the General Upload Directory had been shut down and was not available to the Remote Server.

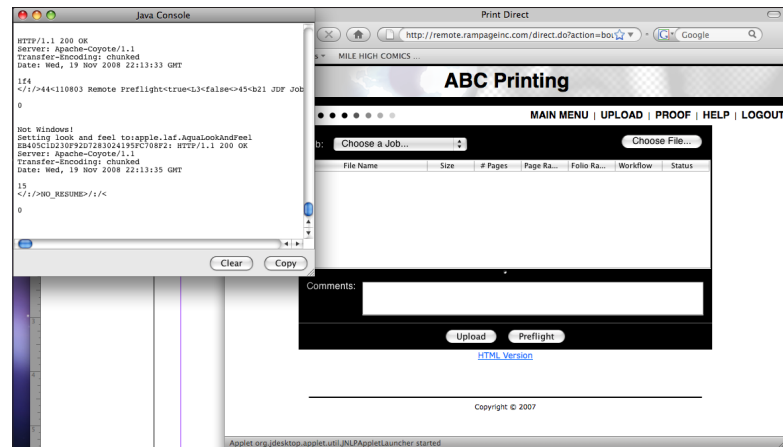
Upload Window is Non-Responsive

If your Remote Upload Window hangs or becomes non-responsive, there is a good chance that Java itself has generated an exception. This can be seen in the Java Console.

On a Macintosh the Java Console can be turned on in the Java Preferences Utility, usually located in your Applications->Utilities->Java folder. After launching the utility, select the Advanced tab. Turn down the triangle next to Java Console section, and select "Show Console."



After rebooting your browser and selecting Upload you will see the Java Console in a small window next to your main Upload screen.



On the PC the Java Control Panel is located in the Control Panels->Java. If Java is active a Quick-Launch icon will be available in the Notification Area of the Windows Toolbar.



Should an exception be generated it will be displayed in the Java Console window. An example of a Java exception might look something like this:

```
Exception in thread "AWT-EventQueue-14" java.lang.NullPointerException
    at javax.swing.DefaultDesktopManager(DefaultDesktopManager.java:233)
    at apple.laf.CUIAquaInternalFramePane.mousePressed(FramePane.java:210)
    at java.awt.Component.processMouseEvent(Component.java:5599)
    at javax.swing.JComponent.processMouseEvent(JComponent.java:3135)
```

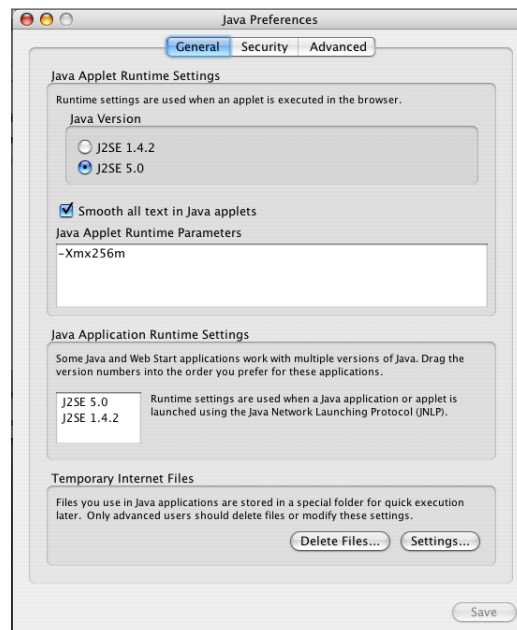
Copy the contents of the Java Console into a text document and contact Rampage Systems.

Increasing your Java Applet Memory

If you are going to be uploading large documents comprised of many pages, you may wish to increase the available memory for your Rampage Remote Upload Applet. This is done by increasing the maximum memory for the Java heap.

Mac OS 10.4.x

If you are running Mac OS 10.4.x, changing the heap memory is done in the Java Preferences (located in Utilities->Java->JSE 5.0). Open up the Java Preferences window, and within the Java Applet Runtime Parameters field enter in the text “-Xmx256m”. This will increase the available RAM from 96MB (the default) to 256MB. 256MB should be sufficient for normal use, even with large files. Should more memory be required, change the number in the string to a different value. For example, “-Xmx512m” will increase the available memory to 512MB.



Mac OS 10.5 or higher (with Java for Mac OS 10.5 Update 2.0 installed)

The Update 2.0 removes the Java Application Runtime Settings field from the Java Preferences Utility, so Java Heap settings must be entered into the “deployment.properties” file located in the user home directory under ~/Library/Caches/Java. To increase the available memory, open up the deployment properties file and add the following line:

```
deployment.javapi.jre.1.5.0.args=-Xmx256m
```

This will increase the available RAM for JSE2 5.0 from 96MB (the default) to 256MB. 256MB should be sufficient for normal use, even with large files. Should more memory be required, change the number in the string to a different value. For example, “-Xmx512m” will increase the available memory to 512MB.

Windows (All Versions)

Increasing the memory available to the Java Heap is done in the Java Control Panel is located in the Control Panels->Java. Select the Java tab, and click the View button to open the Java Runtime Settings. Take note of which Java JRE you are currently running, and then enter in the following field under the Java Runtime Parameters column:

`-Xmx256m`

Hit OK and then Apply. This will increase the available RAM from 96MB (the default) to 256MB. 256MB should be sufficient for normal use, even with large files. Should more memory be required, change the number in the string to a different value. For example, “-Xmx512m” will increase the available memory to 512MB.

Important! Make sure to restart your browser after changing the Runtime Parameters in order to take advantage of the increased memory.

Browser Specific Issues

As browser software and Rampage Remote are both constantly under development these issues may be corrected by the time you read this document.

Internet Explorer (PC)

When loading the Upload window (Drag and Drop) you must click once in the window to activate the Java Applet. Otherwise files dragged into the window will not be accepted.

Safari 2.x (Mac)

When first opening the Upload window (HTML version) the *Choose* button is available even before you select a Job. You cannot add files before choosing a job in the HTML upload.

Safari 3.x (Mac/PC)

The settings menu in the Administration window will appear to shift as you move your mouse over the options. This is a display issue only.

Firefox 3.x (Mac)

If you use the Upload Applet before opening up your Proof Window, the Proof Window will not draw properly. Quitting and relaunching your browser usually solves the problem.

Rampage Remote File Submit

